

[Unofficial Translation]

**Kingdom of Cambodia  
Nation Religion King**

[Logo of TSC]

**Announcement**

**Removal of the CamDigiKey Account Requests Submitted through the CamDigikey Mobile Application after “Return” to Correct Information for Over 3 Months**

Techo Startup Center (TSC) would like to inform the public that: as of May 15, 2023, TSC has approved 22,656 user’s requests to create a CamDigiKey account (for individual users) submitted through the CamDigiKey mobile application, in which each request is approved (successful) within 8 working hours contingent upon the application having submitted contains correct and true identification information as the Ministry of Interior’s latest updated identification data.

In the case where TSC notices that any information provided is incorrect after verifying with the Ministry of Interior’s latest updated identification data, TSC will **"Return"** the request through a push notification on the user’s CamDigiKey mobile application, to allow for correction of any incorrect information and resubmission. As of May 15, 2023, there are 3,012 “returned” requests of such case.

In this sense, **all CamDigiKey account requests whose information has not been updated in response to the TSC’s "return" for over 3 months will be removed or deleted from the system automatically.** The applicants may reapply through the CamDigiKey mobile application if they still wish to create a CamDigiKey account after being removed from the system. CamDigiKey is an electronic know-your-customer (e-KYC) system that requires users to truthfully identify themselves before accessing any service integrated with CamDigiKey. Thus, if you have already requested to create a CamDigiKey account yet did not update the information based on the **"Return"** comment, it means that you have given up your request to create a CamDigiKey account.

Therefore, for those who meet the condition as mentioned above, please click **"Check Your Application Status"** on the CamDigiKey mobile application to receive the latest status of your account request. For inquiries and other issues, you may contact the support team via hotline 081 888 296, Facebook Page (**Online Business Registration Service**), email (**registrationservices@mef.gov.kh**) or Live Chat available on [www.registrationservices.gov.kh](http://www.registrationservices.gov.kh).

Phnom Penh, May 16, 2023

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